



Haringey Council

Agenda item:

[No.]

Overview and Scrutiny Special Meeting

On 27th June 2011

Report Title: **Recommended Budget Savings Decision – Adult Services proposals in 2011 – Older Persons’ Drop-In Centres (OPDICs), Jacksons Lane Luncheon Club and Cypriot Elderly and Disability Project**

Call-in of a decision taken by Cabinet on 7th June 2011

Report of: **Mun Thong Phung, Director of Adult and Housing Services**

Signed:

Contact Officer: Lisa Redfern, Deputy Director, Adult and Community Services

Wards(s) affected: **All**

Report for: **Key Decision**

1. Purpose of the report

1.1. To respond to matters raised in the call-in of the decision made at Cabinet on 7th June 2011 (CAB05).

1.2 Response to reasons for call-in and Variation of Action proposed

1.2.1 The call-in document contains an acknowledgement that the proposals are “considered to be inside the policy and budget framework” but then lists three reasons for requesting call-in and six proposed variations to the proposed action. These are set out and addressed in the following paragraphs.

- a) *The proposals will result in a failure to provide for the needs of older people and will lead to reduced choice for older people; reduction in preventative services; financial pressures on other Council and NHS services.*

Prevention means enabling people to remain independent, active and healthy, so they get the most out of life and do not have to use formal social care services.

The Council has no statutory obligation to provide the Jacksons Lane luncheon club or the OPDIC services. There is already a wide range of similar drop-in services, albeit on a smaller scale, in libraries and in the adult education sector. Elements of the OPDIC service are provided by the various faith communities and voluntary sector organisations such as Age UK and the Alzheimer's Society.

However, should any current person using the drop-ins or luncheon clubs require social care support as a direct result of the closure of these services, or in the future, their circumstances will be discussed with them and assessed as part of a Fair Access to Care Services (FACS) assessment. If their needs are at the substantial or critical level, services will continue to be offered in the usual way according to their needs.

b) The closure of the Drop-Ins is contrary to:

- 1) The Adult Social Services vision "Delivering independence, prevention, wellbeing, choice and control within all services"; and*
- 2) Putting People First concordat that includes in its remit "Replacing paternalistic, reactive care of variable quality with a mainstream system focussed on prevention, early intervention, enablement and high quality personally tailored services".*

We offer a reablement service and through the use of personal budgets increase choice and control. There is a range of alternative services for the OPDICs and luncheon club through our Voluntary Sector colleagues, adult education and libraries; also volunteering, sports, leisure and public health services, so it is our view that we are fully compliant with the policies in 1) and 2) above, even were the OPDICs and luncheon club were to close.

- 3) The focus of the Haringey Strategic Partnership's strategy "Experience Still Counts 2009-12" which aims to keep older people informed and at the heart of change.*

The opinions of older people have been central to the process of consulting on the future of these services. They have been kept informed throughout a very complex and comprehensive information sharing process, both electronically and in hard copy. They have been encouraged to have their say, both as individuals and via strategic forums such as the Older People's Partnership Board and the Haringey Forum for Older People in relation to these proposals. Age UK was commissioned to facilitate a half-day working group for drop-in representatives, as part of the consultation process, which produced a written report with recommendations.

- c) There has been little evidence to suggest that since the announcement in December 2010 that Older People's Drop-In Centres would close that the Council has considered any other alternative actions or any effort has been*

made to identify and support community based organisations to take on responsibility for this service. This is contrary to the Governments "A vision for Adult Social Care" where it says "Local Councils with substantial in-house provision should look to the market, including social enterprises, mutual and voluntary organisations, to replace them as a local service provider".

Since the decision in principle in December 2010, officers have been considering ways whereby elements of the drop-in and luncheon club service could continue, at nil-cost to the Council, were Members to confirm the decision taken in principle at that time and following the process of consultation with service users and other interested parties. Voluntary and independent sector organisations, faith groups and churches have been written to about ways in which they might be able to help (coffee mornings, lunches, bingo, foot care, hairdressing, games, dances, crafts etc).

In doing so, officers have been acting consistently with "A Vision for Adult Social Care" where it says that we should look to the market; shaping the market has been a key tenet of our approach to the 'Putting People First' and 'Think Act Local' agendas that will lead inevitably to the creation of more appropriate, flexible and 'personalised' services as the use of Personal Budgets increases. That said, the quality of provision in Council-run drop-ins has not been at issue nor has the professionalism of the staff who work in them and we are therefore saddened to be in a position of needing to make these cuts rather than retaining these particular services as part of a mixed strategy of providing preventative services in Haringey.

The main thrust of these considerations has been focused on the possibility of service users taking responsibility for running some aspects of the service themselves, with a degree of arms-length support and advice from other organisations in the voluntary/third sector, in order to underpin the cohesiveness of the various groups and maintain ongoing social contact within those groups, thus reducing the potential for isolation. This approach is coherent with the emerging agenda of user-led services.

Whilst not wishing to pre-empt a future Cabinet decision in June 2011, from December 2010 onwards, preliminary discussions were therefore held with Hornsey Housing Trust in relation to the possibility of the housing association supporting a group of current service users to run their own service; discussions have also been held with CARA in relation to the possibility of Central & Cecil housing association providing a service to the Irish Centre OPDIC users; discussions are in train with I-Can Care and/or Age UK in relation to support for a combined group of Woodside House/Willoughby Road OPDIC users who might wish to constitute themselves as a group and continue to meet on the Woodside House site.

Discussions have been held with the Chief Executive of Jacksons Lane in relation to the Arts Centre continuing to support the group that meets there

and funding for the luncheon has been extended to end September in order to enable the outcome of some bids for external grants to fund the luncheon club to be determined.

Funding has been identified to continue and expand the basic foot-care element of the OPDIC service, should that be required, as feedback during the consultation indicated that this was one of the most valued aspects of the OPDIC service. Discussions are also in progress with Hill Homes as to the possibility of that organisation establishing a drop-in service in the new Trees complex, which would be a possible alternative to the Jacksons Lane service for some users, as it is relatively geographically close.

Discussions have commenced with Property Services as to the status of any such independent user groups using space in community buildings/Council premises, with particular reference to charges, health and safety and insurance.

A comprehensive list of alternative meeting places and similar services has been compiled and is in final draft. This will be distributed in hard copy to all service users should a decision to close the services concerned be upheld following the call-in. Please see Appendix 1 - Alternatives to Drop-In Services.

Adult Services have worked closely with the Metropolitan Support Trust over the past months to help design a new activity and support service for older people, "Golden Age", which in many senses replicates the function of the OPDICs. This service launched in June 2011.

1.3 Variation of action proposed

a) There should be an immediate suspension of the processes to close Older People's Drop-In Centres at Abyssinia Court, Woodside House, the Irish Centre and Willoughby Road and the Luncheon Club at Jacksons Lane.

a) Following the call-in, all actions to operationally progress the decision of Cabinet on 7th June 2011 to close these services has immediately ceased, subject to the outcome of the Overview & Scrutiny process. In addition, additional funding has been put in place for Jacksons Lane luncheon club to enable it to continue to the end of September 2011, pending the outcome of grant applications.

b) The Council should use savings, as proposed by Liberal Democrats in February 2011, in full-time union representatives to guarantee funding for Older People's Drop-In Centres and luncheon clubs for one year.

b) It is a matter for the Cabinet to agree any changes to the Council's approved budget. In coming to such a decision the Cabinet would need to be mindful of the critical need to ensure spending is contained within the

Council's approved cash limit in 2011/12 particularly ensuring the £41m reduction is achieved.

c) *A review of the decision should take place and include an analysis of the long-term cost implications of closure of these services on Council services and the NHS.*

c) This has been fully considered as part of the Haringey Efficiency Savings Proposals.

d) *The Council should provide a commitment to keep the Older People's Drop-In Centres and luncheon clubs open in the long term; and*

e) *The Council should consider partnership agreements with other organisations, charities and social enterprises to reduce costs to the Council.*

d) and e) The Council has no obligation to provide these services directly, especially given the fact that the majority of other London Boroughs no longer provide services of this type. Whilst it will not be possible to provide an alternative "like for like" service via another provider, we are confident that the majority of service elements in the OPDICs and Jacksons Lane can be replicated elsewhere, should they not already be in place. Current and future service users will be signposted to those elements of service that they wish to access elsewhere.

f) *Failing a full commitment by the Council to keep Older People's Drop-In Centres and luncheon clubs open, the Council should support community based takeover of the centres.*

f) Discussions have actively been undertaken with a range of voluntary and community organisations to determine whether there is the capacity and will for them to work with one or more groups of older people in order to facilitate those groups to continue to meet. This would not be a like for like service, however, as Council staff and systems will not be available due to lack of available funding, success will be dependant on those groups of older people being willing to undertake this challenge. Any capacity building by the voluntary sector will have to be at nil-cost to the Council.

2. Introduction by Cabinet Member

2.1 Adult social care services are provided to the most frail and vulnerable of people living in Haringey. The proposals in the report of 7th June 2011 were calculated to generate a total saving of £285k to the Council's revenue budget in 2011/12 and in following years, whilst continuing to maintain and prioritise services to vulnerable people in need of care and support who have had a Fair Access to Services (FACS) assessment, either at the "substantial" or "critical" levels. It is important to be clear that all the drop-in services are 'non-assessed' services and that the Council has no legal obligation to provide them.

- 2.2 Two of these services, Jacksons Lane and the Cypriot and Elderly Disability Project (CEDP) are already provided by voluntary sector organisations and are not direct Council provision. The third service, the Older People's Drop-In Centres service (OPDICs) is directly provided by the Council, but should the Council cease funding the Drop-Ins, there is sufficient capacity and ability in the voluntary sector to work with current and future service users to enable elements of the various services to continue.
- 2.3 As part of a complex and wide-ranging process of consultation over the period between 31st January 2011 and the end of April 2011, I personally attended a number of the consultation meetings held in the OPDICs in relation to the proposal to close this service and have spoken to service users, as have other Members including the Leader of the Council. It is clear how much the Drop-Ins are valued by those who use them. In addition, the argument that they are a preventative service has been strongly made and is not in dispute.
- 2.4 However, in a situation where there is a need to meet the challenge of very significant reductions in funding to this Council, I feel that there is no alternative but to go ahead with these proposals. I am hopeful that ongoing discussions with other organisations and the users themselves may enable some elements of the OPDIC service to continue in the same or other settings, without an ongoing Council revenue commitment.

3. State link(s) with Council Plan Priorities and actions and /or other Strategies:

Adult and Community Services Council Plan Priorities are:

- Encouraging lifetime well-being at home, work, play and learning;
- Promoting Independent living while supporting adults and children in need; and
- Delivering excellent customer focused cost effective services.

Full Council Plan Priorities can be found on the left hand side of the page at <http://harinet.haringey.gov.uk/index.htm>.

4. Recommendations

- 4.1. That the decision of Cabinet taken on 7th June 2011 in relation to the report (CAB05) be upheld.

5. Reason for recommendation(s)

- 5.1 The Council has no statutory obligation to provide the Jacksons Lane or the OPDIC services. There are already similar drop-in services, albeit on a smaller scale, in the independent sector. Elements of the OPDIC service are provided by the various faith communities and voluntary sector organisations such as Age UK

and the Alzheimer's Society. Neither service is provided as a consequence of a FACS-compliant assessment by a social worker.

- 5.2 In relation to the CEDP, withdrawal of the management posts has not directly affected the service to users, as the day care service continues to date. The availability of individual budgets will also give additional choice and control to potential users in the future, especially as the CEDP is a unique provider of such services to people from both Greek and Turkish Cypriot backgrounds and a clear social care market leader with a strong "brand" of integrated service to both communities. No concerns have been raised in the call-in in relation to this aspect of the Cabinet decision of 7th June 2011.

6. Other options considered

- 6.1. Discussions have begun with groups of OPDIC users to determine whether they are interested and/or capable of running their own service at nil cost to the Council, should the decision to close the centres be ratified. It is unclear as to the future outcome of those discussions, which will depend, in part, on the relevant Cabinet decision. Plans to re-provide the basic foot care element of the OPDIC service are in train, should they be required. An audit of similar drop-in services to the OPDIC service, elsewhere in the Borough, is in progress. Discussions are in train with a range of voluntary sector organisations in relation to their potential willingness to support ongoing groups of older people derived from the client base of the drop-ins and luncheon club.

7. Summary

- 7.1. A decision in principle was made on 21st December 2010 to withdraw funding to Jacksons Lane and the Cypriot Elderly and Disability Project and also to close the Older Person's Drop-In service. The decision to close the Older Person's Drop-In service was to be reviewed, following a 90 day period of consultation which ended on 30th April 2011. Following the consultation period, Cabinet re-considered the proposals on 7th June 2011 and confirmed their original decision. The decision of 7th June 2011 was called in to Overview & Scrutiny Committee on 14th June for further discussion.

8. Chief Financial Officer Comments

- 8.1. The savings proposed to Cabinet on 7th June 2011 total £185k. This proposal has been made as part of the Medium Term Financial Plan in accordance with the Council's budgetary framework. As presented to Cabinet on 8th February 2011 and to Full Council on 24th February 2011.
- 8.2. Should there be a decision not to proceed with the proposed saving, alternative savings will be required to ensure that the Council continues to operate within a balanced budget position.

9. Head of Legal Services Comments

9.1. Overview & Scrutiny Committee members are advised that the decision taken by Cabinet on 7th June 2011 on a report entitled "Recommended Budget Savings Decision – Adult Services Proposals in 2011 – Older Persons Drop-In Centres; Jacksons Lane Luncheon Club and Cypriot Elderly and Disability Project" falls inside the Councils policy or budget framework.

10. Head of Procurement Comments

10.1. N/A.

11. Equalities & Community Cohesion Comments

11.1. A full and detailed Equalities Impact Assessment was appended to the Cabinet report of 7th June 2011 and was taken into account as part of the original decision. No specific equalities concerns have been raised as part of the call-in.

12. Consultation

12.1. A full and detailed consultation was carried out over the three months between February and April 2011. The outcome of the consultation was included with the report to Cabinet on 7th June 2011 and was taken into account in the decision of that date. No specific concerns have been raised in relation to the consultation.

13. Service Financial Comments

13.1. A decision to close the services detailed above will allow savings to be achieved of £285k, full year effect. Delays in implementation will mean that part year savings are achieved in 2011/12, the exact amounts not known until the final decision is reached, with the full saving achieved in 2012/13. Any shortfall in 2011/12 will be delivered from existing budgets.

13.2. Efficiencies - N/A.

14. Use of appendices /Tables and photographs

14.1. Appendix 1 - Suggested Alternatives to Drop-in Services; what we are doing/what we have done.

15. Local Government (Access to Information) Act 1985

15.1. January 2011, "Think Local, Act Personal", Cabinet Office.

15.2. No reasons for exemption or confidentiality.

Appendix 1

Suggested Alternatives to Drop-in Services-what we are doing/what we have done

- We are working with the people who use these services, carers, Age UK, faith groups and voluntary sector organisations to help and support them if they want to set up some of the services offered at these drop-ins.
- We will be setting up meetings over the next couple of weeks to take discussions forward with those directly concerned.
- Haringey's Library and Adult Learning Services already offer over 60 activities and supported sessions specifically targeted at older people. We have been looking to see how libraries and other council buildings could be further used and whether our adult learning service can provide additional help and support for older people. Most of the Council's libraries are already accessible to people with disabilities and, in response to consultation, furnishings now meet the needs of older users. Staff there are also trained in reminiscence work and there's a monthly reminiscence café. A full list of the activities offered by Haringey's Library Services to Older People and Adult Learning Services is attached to this report. We currently have one lunch club session which takes place at St Ann's library but are actively exploring the option of more.
- Haringey Adult Learning Service (HALS) will be seeking to broaden the delivery of adult learning by and through Third Sector providers in the academic year 2011-12. We are seeking to commission £40000 in provision with a key focus around two areas, one of which is Older learners; the other, learners with mental health issues.
 - Other HALS initiatives include IT courses that offer volunteers and small Third Sector organisations skills in using freeware and software.
So far HALS has delivered training to 30 individuals across more than a dozen organisations.
 - 20 further volunteers have been trained to support individuals with the development of effective CVs and there are hopes to offer other skills in the near future.
- We've opened the new Carers Hub at Wood Green library as somewhere for carers to meet and greet. Haringey Carers Centre also offers free counselling to carers and the unemployed.
- We have provided a monthly Stroke information club at Wood Green library staffed by volunteers for some 6 months now. McMillan, Age Concern and a pension's advice service also hold weekly information and advice sessions in Wood Green library.

- We have identified similar services to those offered by the drop-ins provided by voluntary networks such as Age UK and the Alzheimer's Society
- We have been working with local independent and third sector providers to highlight existing alternatives to council-run drop-ins and exploring whether they can offer smaller and more localised day opportunities across the Borough should the centres close, for example:
 - Golden Age is a new monthly subscription service, run by Metropolitan Support Trust that provides people with:
 - Social activities to help them stay healthy and alert.
 - Support and advice to remain independent.
 - Social activities that can include meeting up with others for parties, coffee, bingo, walking, chair-based exercise or quizzes.
 - Dance or gardening groups and a book and crafts club.
 - Interesting talks on a wide range of subjects, from home security to healthy living, pensions or benefits advice to fun subjects and local interest.
 - Affordable day trips to places people want to go.
 - The opportunity to get involved with their gardening project in Finsbury Park.
 - Support and advice, including telephone advice, on anything from financial help to housing, home repairs to transport, affordable warmth to home security and accident prevention.
 - A signpost to services that can provide specialised support when they cannot. Help with forms and applications at their office, or at one of their group meetings.
 - A regular information packed newsletter.
 - A list of vetted and approved contractors who can give you a free quotation for building work.
 - Gardening and handyperson services provided below the market rate by qualified, insured, security checked trades persons – with a free bonus hour when you join Golden Age and can offer technical advice on large home improvement jobs.
 - A discount on their low cost 'Diamond Plus' package that can help with shopping, domestic chores and getting out and about.
- Further information has been compiled on a wide range of other drop-ins/information points that displaced service users would be able to access if the drop-ins closed, including the libraries/community hubs and existing small self-supporting groups such as Young at Heart (N8) who meet once a week.
- Information on alternative accessible transport possibilities will also be circulated widely once compiled.

- Age UK Haringey are working with Metropolitan Support Trust on developing their befriending and volunteer services to offer additional rehabilitation support to older residents discharged from hospital.
- The Trees Extra Care scheme is now open and along with Roden Court which is currently under development and expected to open in 2012 offer ideal sites from which to provide some level of day service and a local hub for a range of activities for people not living at the scheme.
- We are changing the use of the Winkfield Resource centre, which is already set up to address the physical needs of older residents with substantial and complex conditions to offer on-site support and advice on a range of other services that older residents may be able to purchase with their personal budgets. We will also be offering public access to the internet; group activities and access to on-site personal assistants who can offer both care and support.
- Toe nail cutting sessions are run at the Winkfield Resource Centre every Monday between 1pm and 5 pm. Sessions at the centre cost £14 and can be arranged for those who are housebound for £15. Both London Care and Sevacare, the Borough's two largest suppliers of domiciliary care, have been asked to develop foot care services as part of their standard package to residents using their care services funded by the Council. We are moreover looking to offer toe nail cutting via the reablement service, free of charge, and/or basing 1-2 specific peripatetic workers in a range of locations and also at the same time increase the number of sessions available.
- We are investigating possible ways in which some residual service could be maintained at the Jackson's Lane Centre and also at the OPDIC services via user run initiatives. See below for update.

Drop-In site	Situation to date	Outstanding actions/issues
Abyssinia Court	Discussions held with provider team manager about possibility of Hornsey Housing Trust (HHT) supporting a group of older people to run a club there. HHT have verbally offered space rent free to service users. HHT are also in discussion with a local church to see if they could support a group	Paper presented to HHT Board on 18 th May – no feedback on outcome to date

Woodside House	There are three groups in the Woodside House space, only one of which is under threat. The I-Can Care Asian women's group has its own staff and can continue. The Tuesday Dance group can also continue.	Dance group and I-Can care group may be liable for rent via Property Services, unless waived. Attendees at each group will not get a basic foot care service as is the case now. Utility costs are currently absorbed by Property Services
Irish Centre	It was anticipated that the parallel CARA (Central & Cecil) day care/drop-in service would absorb the clients from the Council drop-in. However, the CARA service is also now proposed for closure in July. This is the least well used centre.	Notification to the Irish Centre management committee of the Cabinet decision required ASAP - will involve a loss of £10K/full-year rental income to the Irish Centre
Willoughby Road	There is a strong user group in this centre, who have expressed a wish to continue to meet on that site. Cllr Schmitz has been involved in working with them, but nothing concrete has yet emerged	25-year lease runs out on this building complex in 2013, only part of which is occupied by the Drop-In. It is currently unlikely that the lease will be renewed by the Council, even if it were affordable. The allocated cost of that space from Property Services, including energy, is some £90K

<p>Jackson's' Lane Lunch Club</p>	<p>A decision has been made to fund the luncheon club until end September 2011.</p>	<p>The purpose of the extension is to enable the management committee to determine whether the applications for grants to continue the luncheon club have been successful. It will also enable the group to stay together for that period of time, in anticipation of success. Should the application not be successful, it is hoped that an alternative venue for older people to gather in 'The Trees' extra care sheltered housing scheme might be on stream by that stage, should the group wish to take advantage of it.</p>
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June 2011

Alternative Day Opportunities for Older People

<u>Drop In Centre</u>	<u>Address</u>	<u>Time</u>	<u>Everyday Activities</u>	<u>Weekly Activities</u>	<u>Monthly Activities</u>
<u>Asian Centre</u>	Caxton Road Wood Green N22	Everyday 10.30am – 4.00pm	Socialising Session with board games and cards, with lunches available	Every Thursday: Over 50 Yoga Classes 10.30am – 11.30am	Women's Forum
<u>Salvation Army</u>	Lymington Avenue, Wood Green, N22	Tuesdays Only 12.30pm – 3.00pm Wednesdays 11.00am – 1.00pm		Bring and Buy Sale with Refreshments Available Coffee Mornings	
<u>Chinese Day Centre</u>	211 Langham Road, N15	Tuesdays to Fridays 10.00am – 5.00pm Only Wednesdays 10.00am – 3.00pm	Socialising Session with luncheon club		
<u>Caribbean Senior Citizens Association</u>	Welbourne Centre, Chestnut Road, N17	Everyday 9.30am – 3.00pm	Socialising and Entertainment	Socialising Entertainment and Lunches available	
<u>Grace</u>	Whitehall Community Centre, N17				

<u>Drop In Centre</u>	Address	Time	Everyday Activities	Weekly Activities	Monthly Activities
<u>Turkish Cypriot Women's Project</u>	140a Falkland Road, N8	Fridays Only 12.00pm – 3.00pm		Bingo Club	
<u>Cypriot Community Centre</u>	Earlham Grove, Wood Green, N22	Everyday 10.30am – 4.00pm	Luncheon Club with Entertainment also gives Support and advice		
<u>Creative Dancing 60+</u>	Bernie Grant Arts Centre, N15	Thursdays Only 09.45am – 11.15am		Dancing Session	
<u>Zumba Dance 50+</u>	Commerce Road Centre, N22	Thursday Only 3.15pm – 4.15pm Friday Only 2.15pm – 3.15pm		Advance Zumba Dance Beginners Zumba Dance	
<u>Black and Minority Ethnic Support Service</u>	Selby Centre, Selby Road, N17	Everyday 10.00am – 5.00pm	Sitting service with advice and information		

<u>Drop In Centre</u>	Address	Time	Everyday Activities	Weekly Activities	Monthly Activities
<u>Young at Heart group</u>	Templeton Hall, Templeton Road, N15	Every Thursday 2.00pm – 4.00pm	Making Quilts and cards	Organising trips to the Theatre	Going to the sea side
<u>HALS (Haringey Adult Learning Service)</u>	Wood Green Library	Everyday 08.45am – 17.00pm	Computer Skills Learning, Family Learning and Self Skills Development		
<u>Muswell Hill and Highgate Pensioners Action Group</u>	Hilldene Court, 11 Alexandra Park Road, N10	3 rd Wednesday of each month – 2pm			General Meeting on various topics with guest speakers also organising outings
<u>Tottenham Pensioners Action Group</u>	Protheroe House, Chestnut Road, N17	Wednesday Only 11.00am – 4.00pm		Outings and Speakers and discussions to do with retirement	

<u>Drop In Centre</u>	Address	Time	Everyday Activities	Weekly Activities	Monthly Activities
<u>Town Women's Guild</u>	The Vestry Christ Church, Waldeck Road, N15	1 st Thursday of each month – 7.30pm to 9.30pm			Music and dance evening. Along with a ramblers group
<u>The Mobile Library</u>	For more details Tel: 020 8489 1425 (preferably between 4pm and 7pm)	Fortnightly visits to sites across the borough. The Housebound Service delivers items to people who have difficulty visiting a library			

<u>Drop In Centre</u>	Address	Time	Everyday Activities	Weekly Activities	Monthly Activities
<p><u>The University of the Third Age (U3A)</u> <u>(01992 441 613)</u></p>	<p>Wood Green Central Library, High Road, Wood Green, London N22 6XD</p> <p>Annual Fee of £12</p> <p><u>Members meeting</u> <u>1st Wednesdays of</u> <u>every month</u> (Refreshments provided)</p>	<p>On the First Wednesday of every month between 12.45 and 2.45pm.</p>	<p>Days Out Theatre Travel Group</p>	<ul style="list-style-type: none"> • Art • Piano • Craft • Reading • Drama • Health & Fitness • / Wellbeing • IT 	<ul style="list-style-type: none"> • Comparative Religion • Poetry • Reminiscence Walking - AM in Summer and Autumn

AGE CONCERN / AGE UK

Days	Time	Services
Age Concern Haringey office 20e Walthef Gardens, N17 7DN	Monday 9:30 – 12:30	Age Concern Haringey provides information and advice on a range of issues.
Wood Green Library High Road, N22 6XD	Thursday 9:30 – 12:30	Age Concern Haringey provides information and advice on a range of issues.
North Bank 28 Pages Lane, Muswell Hill, N10 1PP	Last Friday of every month 10:30 – 12:30	Age Concern Haringey provides information and advice on a range of issues.

Cara Irish Day Centre – Pretoria Road, Tottenham, N17

Day	Time	Everyday Activities
Mondays	10.00am until 12 Noon	Art Therapy
Tuesday	1.30pm until 3.00pm	Film Club
Wednesday	1.30pm until 3.00pm	Reading Group
Thursday	1.30pm until 3.00pm	Tea Club

St Raphael's Drop in Centre – St.Michaels Church, Bounds Green Road, Wood Green, N22

Day	Time	Everyday Activities	Monthly Activities
Monday	2.00pm until 4.00pm		Alzheimer's Clinic
Tuesday	9.00am until 1.00pm	Coffee Morning	
Wednesday	9.00am until 3.00pm	Counselling and Socialising with light lunch provided	
		Haringey Carers association support meeting	
Thursday	Every other Thursday 10.00am until 1.00pm	Slimming Club	

Alexandra Park Library – Alexandra Park Road, N22

Day	Time	Everyday Activities
Tuesday	4.00pm-5.00pm	FIRST Byte - Basic computer skills classes
Thursday	10.30-12.00	Senior Citizen's Coffee Morning
Wednesday	7.00-9.00pm	Portrait Drawing Class

Coombes Croft Library – Tottenham High Road, N17

Day	Time	Everyday Activities
Monday	1.30pm until 3.00pm	Knitting, Crochet, Tapestry Workshop
Tuesday	10.00am until 12 Noon	Computer Club
Wednesday	10.30am until 1.00pm	The Art Group
	10.00am until 12 Noon	Computer Club
Thursday	10.00am until 12 Noon	Computer Club
	2.00pm until 3.30pm	Adult Knitting and Crochet Club
Friday	10.00am until 12 Noon	Computer Club

Highgate Library – 1 Shepherds Hill, N6 5QJ

Day	Time	Everyday Activities
Last Monday of the month	6pm	Reading group
Last Tuesday of the month	7pm	Film Club
Wednesday	1.00pm until 3.00pm	First Byte Computer Session for Adults

Hornsey Library – Haringey Park, N8 9JA

Day	Time	Everyday Activities
Monday	2.00pm until 4.00pm	Make friends with a Book
	First Monday of every month 11.00am until 1.00pm Second Monday of every month 11.00am until 12.30pm	Energy doctor drop in Talking book group
Tuesday	1.00pm until 3.00pm	Word for word poetry writing workshop
Wednesday	10.00am until 12 Noon	First Byte Computer Session
	1.00pm until 3.00pm	Word for word creative writing workshop
	3.00pm until 5.00pm	Word for word novelists group
Thursday	10.00am until 12 Noon	Second Byte Computer Session
	Last Thursday of every month 3.00pm until 6.00pm	Theatre for Mankind
Friday	Second Friday of every month 11.00am until 12.30pm	Senior citizens drop in
Saturday	11.00am until 12.30am	Knitting: the knitter natter club
Sunday	12 Noon	Yoga

Marcus Garvey Library – 1 Phillip Lane, N15 4JA

Day	Time	Everyday Activities
Tuesday	2.00pm until 4.00pm	Energy Doctor Drop-In
	2.00pm until 4.00pm	First Byte Computer Session
	11.00am until 12.30am	Senior Citizens drop in
Wednesday	2.00pm until 4.00pm	First Byte Computer Session
Thursday	Last Thursday of every month 11.00am until 12.30pm	Bengali Book Club
Friday	11.00am until 1.00pm	First Byte Computer Session

Muswell Hill Library – 1 Queens Avenue, N10 3PE

Day	Time	Everyday Activities
Monday	2.00pm until 3.00pm	First Byte Computer Sessions for beginners
Friday	2.00pm until 5.00pm	Confidential Counselling and psychosexual Therapy
	10.00am until 11.00am	First Byte Computer Session for Beginners
Saturday	2.30pm until 4.30pm	Knitting - The Knitter/Natter club

St Ann's Library – Cissbury Road, N15 5PU

Day	Time	Everyday Activities
Monday	2.00pm until 3.00pm	First Byte Computer Sessions
Tuesday	2.00pm until 4.00pm	Line Dancing Club
Wednesday	10.00am until 2.00pm	Tiverton Cypriot Elderly and Disabled Group
Thursday	10.30am until 11.30am	Good to talk: Coffee Break for 60+
	2.00pm until 3.00pm	First Byte Computer Sessions
Friday	11.00am until 12 Noon	Senior citizens computer drop in
	12.30pm until 3.30pm	Venture club for the blind and partial sighted
Saturday	3.30pm until 4.45pm	Knitting for All

Stroud Green Library – Quernmore Road, N4 4QR

Day	Time	Everyday Activities
Monday	10.00am until 12 Noon	UK Online – computer sessions for adults
Thursday	10.00am until 12 Noon	UK Online – computer sessions for adults

Wood Green Library – High Road, N22 6XD

Day	Time	Everyday Activities
Monday	First Monday of every month 10am until 12.30pm	Energy Doctor Drop-In
	10.00am until 1.00pm	Different Strokes
	2.15pm until 3.15pm	Stretch your Mind, Stretch your body
Tuesday	9.00am until 11.00am	First Byte Computer Sessions
	First Wednesday of every month 11.00am until 1.00pm	Stroke information drop-in
Wednesday	10.00am until 11.00am	Stretch your Mind, Stretch your body
	12.00pm until 3.00pm	Pension service advise
	12.00pm until 2.00pm	Quit Smoking drop in
Thursday	9.00am until 11.00am	First Byte Computer Sessions